

MAR 15 2002

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Jedrick J. WELDON et al.

Application Serial No.: 09/986,532

Examiner: Trinh, D.

Filing Date: November 9, 2001

Group Art Unit: 2663

Attorney Docket No.: 09710-1111

RECEIVED

Client Docket No.: UUN-99-002-C1

MAR 20 2002

Technology Center 2600

For: METHOD, COMPUTER PROGRAM PRODUCT, AND APPARATUS FOR COLLECTING  
SERVICE LEVEL AGREEMENT STATISTICS IN A COMMUNICATION NETWORK

DIRECTOR OF PATENTS AND TRADEMARKS

Washington, DC 20231

**AMENDMENT TRANSMITTAL LETTER**

Transmitted herewith is an amendment in the above-identified application.

| FEES CALCULATION  | CLAIMS REMAINING<br>AFTER AMENDMENT |       | HIGHEST NUMBER<br>PREV. PAID FOR | NO. OF EXTRA<br>CLAIMS PRESENT | RATE | ADDITIONAL<br>FEE |
|---|-------------------------------------|-------|----------------------------------|--------------------------------|------|-------------------|
| TOTAL CLAIMS  | 23                                  | MINUS | 23                               | 0                              | \$18 | \$ 0.00           |
| INDEP. CLAIMS   | 5                                   | MINUS | 5                                | 0                              | \$84 | \$ 0.00           |
| <input checked="" type="checkbox"/> Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of <u>December 17, 2001</u> to and through <u>March 8, 2002</u> , for an extension of: |                                     |       |                                  |                                |      |                   |
| <input type="checkbox"/> One month (\$110) <input type="checkbox"/> Two months (\$400) <input checked="" type="checkbox"/> Three months (\$920) <input type="checkbox"/> Four months (\$1440)                                   |                                     |       |                                  |                                |      |                   |
| TOTAL ADDITIONAL FEE DUE:   |                                     |       |                                  |                                |      | \$ 0.00           |

Applicant claims small entity status. See 37 CFR § 1.27.

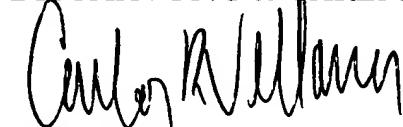
No additional fee is required.

Payment of \$ \_\_\_ by Credit Card. Form PTO-2038 is attached.

The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account \_\_\_\_\_, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17

Respectfully submitted,

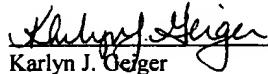
DITTHAVONG &amp; CARLSON, P.C.



Carlos R. Villamar  
Reg. No. 43224

Date: March 8, 2002

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231 on March 8, 2002.

  
Karlyn J. Geiger, Date: 3/8/02